



# WIRELESS EMERGENCY ALERTS

A nationwide system providing lifesaving information for the state of California

## General FAQs

### 1. What Are Wireless Emergency Alerts (WEAs)?

Wireless Emergency Alerts (WEAs) are used to send concise, text-like messages to WEA-capable mobile devices during emergency situations.

### 2. Why is this important to me?

Alerts received at the right time can save lives.

### 3. What types of alerts will I receive?



#### Presidential Alerts

Issued during a national emergency



#### Imminent Threat Alerts

Issued for extreme weather and other threats to life or property in your area



#### AMBER Alerts

Issued for the abduction of a child in your area

### 4. Is my mobile device WEA-capable?

Many of the major wireless providers carry WEA-capable devices. Check with your wireless provider to confirm WEAs are available in your area and your device is capable of receiving WEAs.

### 5. What does a WEA message look like?

A WEA message looks like a short text message accompanied by a special tone and vibration. The WEA message will show:

- **Who** is sending the alert
- **What** is happening
- **Who** is affected
- **What** action to take



## 6. What should I do when I receive a WEA message?

Follow any action advised by the message. If needed, seek more details from local media or authorities.



## 7. What if I'm traveling? Will I receive a WEA message if I'm visiting an area where I don't live?

Yes. A WEA message is geographically targeted. If you travel into a threat area after an alert is first sent, your WEA-capable device will receive the message when you enter the area.



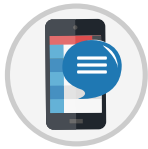
## 8. Will I be charged for receiving WEA messages?

No. This service is offered for free and will not count toward texting limits on your wireless plan.



## 9. Does WEA know where I am? Is it tracking me?

No. WEAs are broadcast from area cell towers to mobile devices in the area. Every WEA-capable phone within range receives the message.



## 10. Will a WEA message interrupt my phone conversations?

No. The alert will be delayed until you finish your call.



## 11. How often will I receive WEA messages?

You may get very few WEA messages or you may receive frequent messages when conditions change during an emergency. The number of messages depends on the number of imminent threats to life or property in your area.



## 12. If I can't make or receive calls or text messages because of network congestion, will I still be able to receive a WEA message?

Yes. WEA messages are not affected by network congestion.

# Stay Connected. Be Informed.

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